

Resolving Error 47 in MACS+

If you are receiving an **ERROR 47** in **MACS+ Programs FMPP01, FMPP10, FMPFAG, MRPW02, MRPO18, or MOPSI1**, the following steps will resolve the **ERROR 47**.

To Resolve Error 47:



Warning: Before proceeding make sure all users have exited the system. Also, make sure to create a **Restore Point** before continuing. (Please refer to **Tip #1501** on **Creating a Restore Point**.)

- 1 From the **MACS+** main menu select option **3 Supervisory Functions** and **<Enter>**.

```
MACS+ T2
Help
MM\520 Computer Utilities, Inc.
      Lisa A. Jaeger
      MACS+ MENU [MM]

SYSTEM ADMINISTRATION ----
1. Snapshot and Restore          15
2. MACS+ Support                 [QC] 16
3. Supervisory Functions        [SF] 17
4. Master Files                 [MF] 18

SALES ADMINISTRATION -----
5. Quotes                       [QU] 19
6. Order Tracking               [OT] 20
7. Invoices                     [IN] 21
8. Commissions                  [CO] 22
9. Calls                         [CA] 23
10. Sales IQ                    [IQ] 24
11. Sales Analysis (RepGen/IV)  [SA] 25
12. Forecasting Subsystem       [FO]
13. Management Inquiry          [MI]
14. Management Reports          [MR]
ENTER SELECTION OR <F4>END: 3 1
```

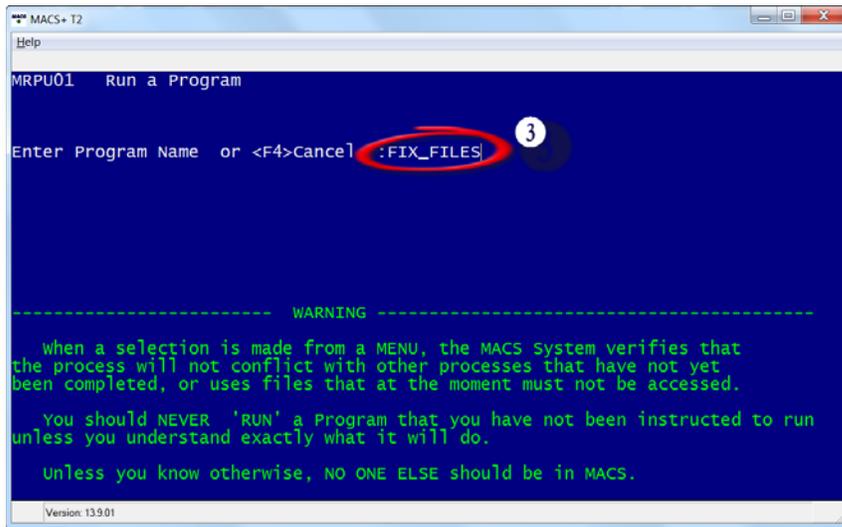
- 2 Select option **14 Run a Program** and **<Enter>**.

```
Computer Utilities, Inc.
Lisa A. Jaeger
SUPERVISORY FUNCTIONS [SF]

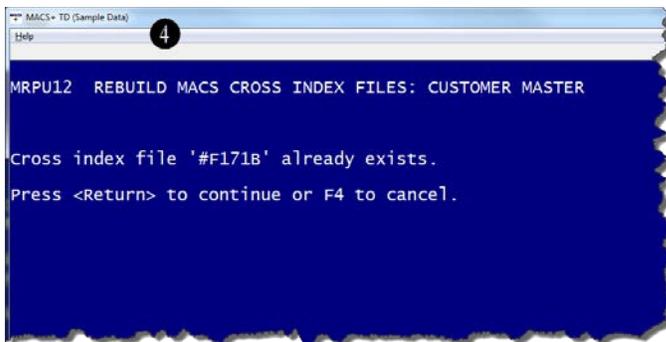
1. Agency Information Record      15. Termina
2. Operator Information Records    16. Setup
3. Operator Statistics Report      17. (See
4. Update Process Parameters       18. Clear M
5.                                  19. MACS In
6. File Check                     20. Color In
7. File Check: Single File         21. Reprint
8. (See MFH\4.20.9)               22. Print /
9. (See MFH\4.20.10)             23. System
10. Delete a Session              24. Update
11. File Status Report            25. Operat
12. File Sizing                   26. Change
13. Run a Report                  27. MACS+
14. Run a Program                 28. MACS F

ENTER SELECTION OR <F4>END: 14 2
```

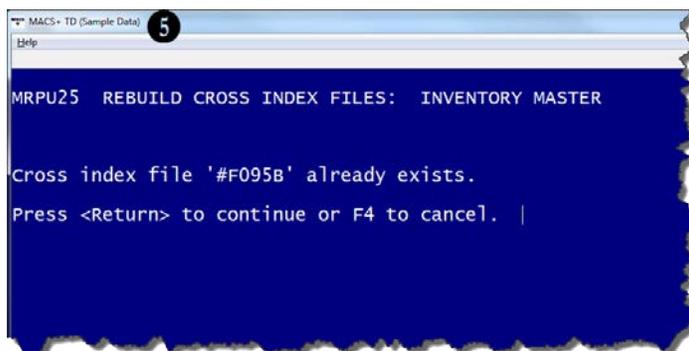
- 3 Enter FIX FILES at the *Enter Program Name* field and <Enter>.



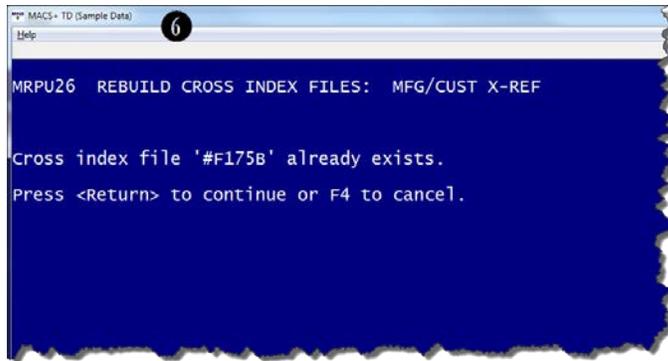
- 4 Select <Enter> to continue when you see the following screen.



- 5 Select <Enter> to continue when you see the following screen.

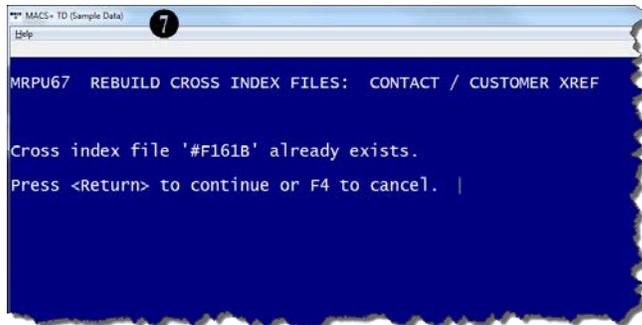


- 6 Select **<Enter>** to continue when you see the following screen.



The screenshot shows a terminal window titled "MACS+ TD (Sample Data)" with a "Help" button. The main text reads: "MRPU26 REBUILD CROSS INDEX FILES: MFG/CUST X-REF", "Cross index file '#F175B' already exists.", and "Press <Return> to continue or F4 to cancel." A circled number "6" is in the top right corner of the window.

- 7 Select **<Enter>** to continue when you see the following screen.



The screenshot shows a terminal window titled "MACS+ TD (Sample Data)" with a "Help" button. The main text reads: "MRPU67 REBUILD CROSS INDEX FILES: CONTACT / CUSTOMER XREF", "Cross index file '#F161B' already exists.", and "Press <Return> to continue or F4 to cancel. |". A circled number "7" is in the top right corner of the window.

When completed, you will be returned to the **MACS+** screen that you started from (usually the **Supervisory Functions** screen unless you navigated to the **Run a Program** screen from another screen.)